
CORSO DI ISTRUZIONE TECNICA SUPERIORE

TECNICO SUPERIORE PER IL TURISMO CROCIERISTICO INTERNAZIONALE

Figura nazionale 5.1.2 Tecnico Superiore per la Gestione di Strutture Turistico-Ricettive (VI livello EQF)



CRUISE SHIPS

a cura di Prof. Luigi Vallillo



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TECNOLOGIE
INNOVATIVE
PER I BENI E
LE ATTIVITÀ
CULTURALI E
TURISTICHE



MSC
C R U I S E S

MATERIAL MADE BY TEACHER AND STAFF OF THE BRITISH INSTITUTES NAPOLI

SOURCE-

[HTTP://WWW.DAILYMAIL.CO.UK/TRAVEL/TRAVEL_NEWS/ARTICLE-3306766/THE-AMUSING-COMPLAINTS](http://www.dailymail.co.uk/Travel/Travel_News/Article-3306766/The-amusing-complaints)

Believe you can and you're halfway there.



READING ACTIVITY



Which of these people would be suitable to work on a cruise ship?
Look at the text and give reasons for your answer

- 1) **Teresa Meriock:** *I was fifty last month, I work as a nurse in an old people's home, but it's very hard work at my age. I've always loved my holiday abroad. I'm studying French and Spanish at evening classes. I'll talk to anyone and I'm capable and a reliable worker.*
- 2) **Mario Vegas:** *I like to finish work punctually so I can see my daughters before they go to bed. I'm not a very sociable person – I like to work in my garden at weekends and watch a film or TV at evenings. I'm a very responsible person.*
- 3) **Martin Pfend:** *I'm 22 and I'm studying at university. I help in my parents' restaurant at weekends. In my free time I love playing football, going out with my friends and partying. I like meeting new people, I'd like a job for the summer.*

READING EXERCISE



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GRAMMAR – PAST SIMPLE AND CONTINUOUS

Past simple

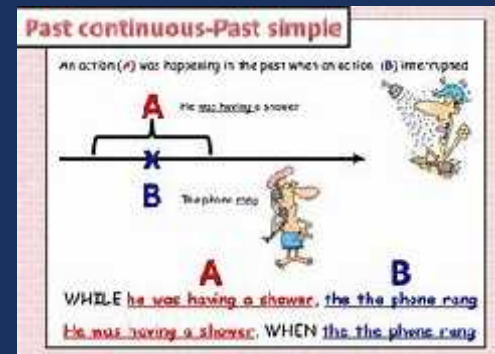
is used for finished actions in the past.

Past continuous

Is used:

- To talk about an action in progress at a specific time in the past.
- To describe a past action in progress which was interrupted by another action

To describe the beginning of a story or an anecdote.



Diapositiva 6

- C1 Carmen; 02/02/2018
- C2 Carmen; 02/02/2018

GRAMMAR EXERCISES



PAST SIMPLE EXERCISE

Make the past simple positive or negative

1. It _____ (be) cold yesterday.
2. She _____ (be) hungry.
3. We _____ (be) late for the meeting.
4. I _____ (be) tired last night.
5. The exam _____ (be) difficult.

GRAMMAR EXERCISES



PAST CONTINUOUS EXERCISE

Make the positive past continuous:

1. (Julie / sleep at three o'clock)

2. (you / study at three o'clock)

3. (Luke / read at three o'clock)

4. (I / work at three o'clock)

5. (they / eat chocolate at three o'clock)

ROLE PLAYING



Students play the role of rich guests on board comparing about their rooms, their possessions and cruising lines (Bonus point for using HAVE GOT)

Students look at various complaints passengers have made about cruises and discuss them



HOMEWORK

Write a letter of apology to one of the tourists
address the issue of their complaint.

CONTATTI

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